

# Centennial Discovery® from FrontRange Solutions®

## Bringing Order to IT Environments

Network equipment and software are huge investments and strategic assets for all companies, but many companies don't know exactly what hardware and software they have and where it is on the network.

Centennial Discovery® from FrontRange Solutions® brings the IT estate into focus. Every computer and server, every printer and switch, every operating system and application on the network can now be catalogued as part of a complete IT inventory that is always kept up-to-date. IT teams get the information they need to control their sprawling network, and manage it more efficiently.

### Total Control

Centennial Discovery is essential technology for managing decentralized assets and teams. It improves IT planning, budgeting, and service delivery, and provides a foundation for effective IT governance best practices, such as a centralized purchasing strategy.

### 100% visibility

Centennial Discovery finds all IP-addressable hardware (including all servers, desktops, laptops, network printers, switches, and devices) and software on the network. A baseline audit provides a full hardware and software inventory, together with mapping the physical location of assets. Incremental hardware and software changes are then reported automatically to the control center. The system can also be configured to report software updates automatically.

### Real-time visualization

An optional plug-in module for Centennial Discovery can provide a graphical map of the entire network, and show how assets are distributed and configured. Help Desk personnel can use this information to accelerate troubleshooting and problem resolution. IT teams can more easily spot excess capacity, such as redundant or underused servers or storage systems, which can be redeployed rather than purchasing new hardware.

### Remote auditing

All IT assets can be monitored and tracked anywhere in the organization, whether they're on-site or remotely connected to the network—ideal for the distributed enterprise.

### Multi-platform tracking

All major enterprise platforms are supported, including Microsoft® Windows®, Linux®, Unix®, Apple® OSX and AIX, even Windows Mobile devices such as smartphones and PDAs.

### Automated Discovery

Some asset management solutions provide a static view of the network. Centennial Discovery provides an active view, showing the network as it exists today, as well as an archive of historical changes.

### Client agents

Centennial Discovery uses client agent technology to provide the most comprehensive and dynamic audit of all IT assets on the network, regardless of location or platform.



### FrontRange Modules and Solutions

#### Centennial License Manager™

Tracks software usage against actual entitlements to avoid costly audits and over-licensing. Compliance can be demonstrated quickly and accurately with detailed audit reports. Software assets can be managed more efficiently throughout their lifecycle.

#### FrontRange™ IT Service Management

Features nine ITIL® compatible modules for end-to-end IT service lifecycle management. Combines self-service functionality with advanced telephony to automate and accelerate IT service delivery.

#### HEAT® Service and Support

Help desk solution with incident and inquiry tracking, case management, automation tools, advanced telephony, self-service functions, knowledge management, and mobile service desk.

#### Enteo®

Client lifecycle management provides fully-automated infrastructure tools, like automated software configuration management and policy-based compliance monitoring. Enteo proactively manages and optimizes an ever-changing IT environment.

#### FrontRange DeviceWall™

Protects data on and off the network. Prevents file transfers to unauthorized portable devices, automatically encrypts data copied to approved devices, provides a complete audit trail, and promotes a successful Data Leakage Prevention (DLP) strategy.

## Centennial Discovery® Dashboard – Your IT Estate in Focus



With more than 20 specialized reports covering network inventory analysis, software installations, compliance reports and upgrade wizards, the Centennial Discovery® dashboard is the gateway to a wealth of analytical and management information.

**Hardware monitoring**

Client agents are installed on hardware across the network, allowing Centennial Discovery to track changes since the last power-up. If a device is moved, or if its configuration changes—for example, if a video card or RAM is added to a PC—the client agent sees the change, and triggers an alert so the database can be updated.

**Efficient communication**

By processing audit data locally, the Centennial Discovery client agent only reports incremental changes to the server, minimizing the size of data packets and impact on the network. That way, ongoing audits generate small data packets, requiring very little network bandwidth.

**Faster IT Service Delivery**

Centennial Discovery simplifies the way a complex network is viewed, managed, and served. IT service delivery is better and faster, with fingertip access to crucial information.

**Faster help desk service**

When Centennial Discovery is integrated into the service desk, IT service personnel have instant access to all inventory data for the device in question. They can begin troubleshooting immediately, solve problems faster, improve first-call resolution rates, and increase customer satisfaction.

**Accurate IT planning and budgeting**

With up-to-date inventory records, department migrations and other complex IT projects can be scoped accurately, planned completely, and executed successfully.

**Enhanced “what if” analysis**

Template-based tools help IT teams plan and cost-justify projects before they begin. More than 30 specialized, web-based reports, plus a variety of wizards for migration to Windows® Vista®, make it easy to scope and execute IT initiatives.

**Integrate the IT Estate**

Centennial Discovery transparently integrates with Centennial License Manager™, a web-based application for tracking exact software usage against entitlements. Centennial Discovery provides a direct feed into Centennial License Manager, allowing enterprises to accurately manage software license entitlements across their entire network, and virtually eliminate the risk and expense of under- or over-licensing. Centennial Discovery and License Manager are at the heart of the FrontRange™ SAM Suite™, which can be expanded with other IT service applications, including FrontRange™ IT Service Management, HEAT®, and Enteo®.

**Supported Platforms**

- Windows® 98SE, ME, NT4, 2000, XP, 2003, Vista®, Windows Mobile 2003 and 5.0
- Unix® RedHat 9 & ES2+, SUSE 9.3, 10.0 and 10.2, HP-UX 11i v1, IBM® AIX 5L v5.3, Solaris™ 8, 9 and 10
- Mac® OSX 10.3.9 on PowerPC, 10.4.X on PowerPC and Intel®
- Terminal Services Windows 2000 & 2003

**MORE INFORMATION**

Learn how Centennial Discovery can bring order to a complex, shifting IT environment.

To speak with FrontRange Solutions today, contact us at [frontrange.com/contact](http://frontrange.com/contact) or by email at [Sales@frontrange.com](mailto:Sales@frontrange.com).